

PEAK International Order Management

How PEAK International Order Management supports your supply chain from order issue through final delivery



We elevate the world of logistics

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About PEAK International Order Management

Simplifying Global Order Management

PEAK International Order Management is a robust solution that enables importers to digitize and optimize their global supply chains. PEAK International OM was specifically designed to drive automation, collaboration, transparency and predictability.

Say goodbye to complex, disconnected and manual supply chains and hello to simplified, connected and automated processes from sourcing to storing.

PEAK International OM was built with efficiency in mind by minimizing keying and rekeying, building on original order details instead. Additionally, issues are identified and addressed in real-time, giving you complete visibility into every facet of your supply chain.

One of the most significant advantages of PEAK International OM is its ability to connect your entire network. We focus on reducing miscommunication, discrepancies and costs while improving efficiency, productivity and margins. One team, one goal.

PEAK International OM offers:

- · Related documents stored and managed against your order
- Built-in chat and order change history
- Key Performance Indicators (KPIs) captured from electronic timestamps
- Milestone updates throughout the lifecycle of the order
- Real-time exception management notifications

Advantages of PEAK International OM

- One solution providing one version of the truth
- Access to order lifecycle history
- Improved supplier and production management
- Easy online booking
- Centralized document repository
- Increased supply chain sustainability
- Automated carrier milestone updates

How Does PEAK International Order Management Work?

PEAK International OM is a single platform designed to manage all aspects of your order – from issue to delivery. PEAK connects your entire network while eliminating unnecessary and redundant work. Simplicity is the key to optimizing your supply chain. From the moment a purchase order is issued, your entire organization has improved visibility, transparency, collaboration and process improvement.

The process begins with an order being placed.

The supplier receives and reviews a digital order. Any negotiations or changes to the order are captured within the application.

During the production process, critical milestones are updated providing real-time visibility and collaboration.

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Once production is complete, audited purchase orders are used to create a booking request, commercial invoice, packing list and ISF.



Cargo is booked with a carrier and critical shipment information is available for review.



Supporting documents like photos or other certificates can be uploaded on the order and shipment record, providing a single repository for all relevant documentation.



Shipment tracking milestones provide real-time updates through final delivery.

Find Answers to All Your Questions in a Single Platform

Buyer

When will my order arrive and what does the finished product look like?

Transportation

How many containers are scheduled to arrive next week, so I can plan warehouse labor?

Compliance

Why don't the Commercial documents match what was shipped?

Visibility For All Supply Chain Parties

How Data Benefits Your Supply Chain

Ineffective data management can cost companies millions per year. By having a complete understanding of your data through the platform's various KPIs, you can answer the most pressing questions regarding your supply chain.

Additionally, PEAK International OM provides visibility to factory level milestones from the moment orders are issued, through production and into finished goods. More importantly, you'll have access to real-time exception monitoring; this critical feature ensures any issues that arise are addressed immediately.

PEAK International OM also provides robust shipment information such as SKU-level visibility, container tracking events, carrier transit times and vessel routing details.

The best part? Our data intelligence solution allows you to extract data so you can process it further, migrate it to a data repository or analyze it in your preferred format. PEAK International OM gives you the power to use your information, your way, in addition to answering common questions, such as:



Where are the factories located?



Have my orders been received and confirmed?



Are the orders completed in full?



Are suppliers booking on time?



Are the transit times matching the carrier commitments?



How many containers have I shipped this month compared to this time last year?

Streamline Your Supply Chain With Order Management

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By combining an organized, singular method of communicatio with visibility that creates one version of the truth, a more reliable foundation of trust is built.

Additionally, PEAK International OM reduces the need for manual intervention by tracking communication about each PO in the application, which negates the need to hunt through email to find confirmation of changes or acceptance from the supplier.

Your business rules dictate the flow. If activities are within your tolerance, there's no need to review, allowing you to truly **manage by exception** and focus on the orders that need your attention.

A centralized repository for all documentation is a vital part of a compliant supply chain, and PEAK International OM makes that possible. For ethical supply chain practices, many importers rely on certifications to illustrate their environmental consciousness.

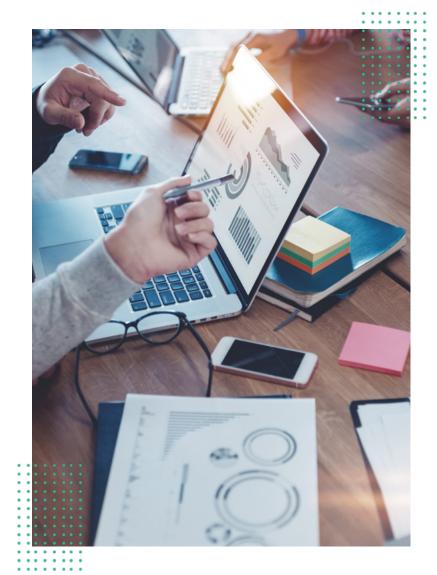


Financial Efficiencies

Financial management is one of the most critical functions of a successful business. It allows you to become more efficient at managing your money and even helps you discover ways to meet your long-term financial goals. PEAK International OM ensures that what you receive, declare and ultimately pay is correct. Everything in PEAK International OM remains attached to the order, even as changes occur.

Cash flow management is native to PEAK International OM. It ensures orders match invoices, so your finance team doesn't spend time reconciling incorrect bills and chasing the suppliers. Our solution helps you plan for unforeseen circumstances, such as changes to orders, determining factory discrepancies' impact on your supply chain or the aftermath of a consignee canceling.

PEAK International OM provides enhanced visibility to your suppliers, the value of orders by region, production schedules and the value of what's on the water and what's payable in the future. Through automation, our solution helps you optimize inventory, reduce costs and improve revenue. With all of these cutting-edge features, you have access to fact-based intel for better decision making, improved predictability and, ultimately, a more efficient supply chain.





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